Codes for Standard PSTN Analogue DBT Phones

Code	Description	Example
*72	Call forwarding always activation	*72 and wait for the prompt
*73	Call forwarding always deactivation	*73 and wait for confirmation
*90	Call forwarding busy activation	*90 and wait for the prompt
*91	Call forwarding busy deactivation	*91 and wait for confirmation
*92	Call forwarding no answer activation	*92 and wait for the prompt
*93	Call forwarding no answer deactivation	*93 and wait for confirmation
*67	Calling line ID delivery blocking per call	
*65	Calling line ID delivery per call	
*70	Cancel call waiting	
Call on Hold		
Flash key	Place current call on hold. Press again to go back to the call.	
Transfer a Call (Blind)		
*77	1. Answer or initiate the first call. 2. Dial *77 and the extension of the party to whom you wish to transfer the call. 3. Wait until you hear the busy tone, the person you transferred will now hear a ring signal. 4. You may now hang up your handset.	*77 220 or *77 032345678

Where a phone number is required to be entered please ensure the area code is also entered.

Code	Description	Example
Transfer a Call (Consultative)		
*77	1. Answer or initiate the first call. 2. Place the call to be transferred on hold by pressing FLASH (or RECALL). 3. Dial the extension of the party to whom you wish to transfer the call. 4. Wait till the call is answered (you can consult them now, before the transfer happens). 5. Press *77 to connect the calls. This will also disconnect your handset from the other two parties. 6. You may now hang up your handset.	*77 220 or *77 032345678

Where a phone number is required to be entered please ensure the area code is also entered.