

# Is your Business relocating? Are you frustrated with the prospect of having to change your numbers?

No Business wants to change their phone numbers so.....

# "KEEP YOUR NUMBERS"



Introducing a unique, new initiative by National Phone & Data AND available only for a limited time.

## Our Offer to you

Relocate your business within the same city, and retain your existing phone numbers. We will relocate your existing phone numbers to your new site, even across exchange boundaries, where most carriers will force a number change.^

### Why?

The cost for a business to change their numbers is significant. People store numbers in their mobiles, teledex and computers for years on end. Simply put, most people fail to update contact details most of the time resulting in lost business. Alternatives such as diversions are messy and costly. So what do you do?

<sup>&</sup>lt;sup>^</sup> Number relocation can only be achieved on an active service<sup>†</sup> of which 4 lines or more are required. A passive service<sup>†</sup> will be used in non-coverage areas or clients requiring 3 lines or less.

<sup>&</sup>lt;sup>†</sup> Please refer to section "Our Coverage"

#### The answer is National Phone & Data's <u>"KEEP YOUR NUMBERS"</u>.

We alleviate businesses from the number change hassles because we understand that <u>the ultimate solution is to take your numbers with you</u>. With our active service<sup>†</sup> there is no loss of numbers, no diversion costs, no downtime.

#### KEEP YOUR NUMBERS at no cost

Keeping your advertised numbers is **free** if you have 4 or more phone lines. It is part of National Phone & Data's service.

#### How we do it!

Currently, the major telecommunication providers in Australia force a number change upon a business, if relocating outside the suburb/district.

Our digital national network is designed to eliminate this costly task, ensuring clients and suppliers can phone and fax the business using the existing numbers.

#### **Our Coverage**

Our network is backed by leading communications providers such as AAPT and Optus.

Our active services are conveniently located in most local business districts.

If you relocate to an area where we have coverage, we provide you with our "Active" service and you take your numbers with you.

If you relocate to an area outside our coverage, we are still able to provide you with our "Passive" service. This results in you still being able to "KEEP YOUR NUMBERS" though limitations apply to the "Passive" service. Refer to our web site for more information.

Coverage maps and locations where we have a presence are available through our website.

<sup>&</sup>lt;sup>†</sup> Please refer to section "Our Coverage"

#### Other services National Phone & Data can provide

- True business grade internet with speeds superior to traditional ADSL,
- Low cost call rates
- Free calls between active service<sup>†</sup> branch offices
- Voice mail delivery by e-mail
- Direct number options for all staff
- VPN services with guaranteed quality of service.

#### How to proceed

Provide National Phone & Data with a breakdown of your current call patterns and service details or optionally you can provide us with a copy of your current phone bill, with your current numbers and services listed, and we will analyse your needs and present a proposal to you detailing the service and its benefits.

#### **Terms and Conditions**

1. Standard phone line install charges apply at the new site. 2. There will be no charge for relocating numbers to the new lines if the business requires 4 lines or more. 3. We require at least 4 weeks to provide this service and cannot provide guarantees as to the provision of a service being delivered within a 6 week period. 4. While every attempt is made to meet deadlines, our reliance on major carriers may lead to some delays. 5. This is a National Phone & Data promotion and is valid and is valid for a limited time only. 6. National Phone & Data reserve the right to cancel this offer at any time. 7. If the business is locating within an Active service area and requires 4 lines or more, the active service will be used over the passive service. 8. Payment terms are strictly 14 days from date of invoice. 9. All invoicing is electronic and delivered monthly to the nominated e-mail account for usage in arrears and service in arrears or in advance. 10. Refer to the product service schedule for specific terms and conditions and our standard terms and conditions as per our website. 11. This document assumes the use of an "Active" service. "Active" services are not available in all areas. National Phone & Data will advise of the service type as part of an official proposal. 12. In areas where an "Active" service is not available we may provide a "Passive" service though limitations do apply. Check our web site for details. 13. This document is designed for general information use only and is not an official proposal for services. 14. References made to "our national network" may also include wholesale carriers in contract with National Phone & Data but not operated or owned by National Phone & Data.

<sup>&</sup>lt;sup>†</sup> Please refer to section "Our Coverage"